

Adult Protective Services Frequently Asked Questions

What is Adult Protective Services (APS)

Adult Protective Services work to protect vulnerable adults from physical, financial, or emotional abuse as well as neglect and self-neglect.

Contact Adult Protective Services at 202-541-3950.

Can Adult Protective Services take custody of adults?

Adult Protective Services (APS) does not take custody of adults, even if they have developmental disabilities. For custodial concerns please contact DC Department of Disability Services (DDS), DC Department of Behavioral Health (DBH), or the Metropolitan Police Department (MPD).

Contact information:

Department of Disability Services: 202-730-1700

Department of Behavioral Health: 202-673-2200

Metropolitan Police Department: 202-727-9099

Does APS Commit residents in crisis to the hospital?

Adult Protective Services does not commit residents to the hospital. For more information about crisis situations please contact DC Department of Behavioral Health.

What assistance does APS provide for hoarding situations?

APS can provide resources to declutter the home. To start the process, call the APS hotline to report self-neglect.

Can APS remove a violent or aggressive person for a resident's home?

No, APS does not have the authority to remove a violent or aggressive person from a home. In this type of situation, contact MPD. If the aggressor is a caregiver of the disabled, elderly, or exploited adult, please contact the APS hotline.

Does APS reimburse for financial loss?

No, Adult Protective Services does not reimburse for financial loss. For financial loss questions, please contact MPD.

Does APS assist with housing?

No, to be connected to housing resources please contact DC Housing Authority (DCHA).

Contact DC Housing Authority at 202-535-1000.

LIVE BOLDLY